

## FREQUENTLY ASKED QUESTIONS (FAQ)

We are excited to see that the DE Rantau programme has sparked your interest!  
You can find some of the most frequently asked questions regarding DE Rantau Nomad Pass application answered here:

### SECTION A: GENERAL QUESTIONS

No.	Question	Answer
1.	What is DE Rantau Nomad Pass?	DE Rantau Nomad Pass is a type of Professional Visit Pass newly designed to allow qualified foreign digital nomads to travel and work in Malaysia.
2.	Who can apply?	<p><b>Tech Talent/Profession</b></p> <p>Digital freelancer, independent contractor, and remote worker who are IT &amp; digital professionals in various domains i.e. software engineers, backend engineers, UX, UI, cloud, cybersecurity, blockchain, AI (Artificial Intelligence), machine learning, data-related etc.), digital marketing, digital creative content, digital content development etc.</p> <p><b>Non-Tech Talent/Profession</b></p> <p>Chief Executive Officer (Founder/ Managing Director/ President), Chief Operations Officer, Business Development (Growth Manager), Marketing Manager, Chief Financial Officer , Finance Manager/Accountant, Sales Manager, Customer Success Manager, Human Resources Manager, Legal Counsel, Public Relation Manager, Consultant, Customer Service Manager/ Customer Service Representative/ Customer Success Specialist, Communications &amp; Public Relations Manager, Administration Manager, Technical Writer, Tax Specialist, Tax Accountant, Production Manager, Supply Chain Manager or any related position equivalent to the above positions.</p>
3.	What is the annual income requirement?	<p><b>Tech Talent/Profession</b></p> <p>The minimum annual income should be USD24,000 per year.</p> <p><b>Non-Tech Talent/Profession</b></p> <p>The minimum annual income should be USD60,000 per year.</p>

No.	Question	Answer
4.	What is the type of pass offered and its duration?	Professional Visit Pass (Pas Lawatan Ikhtisas) valid between 3 to 12 months of stay with the option to renew for additional 12 months, allowing total of 24 months of stay.
5.	Do I need to be in Malaysia to apply?	No, you are not required to be in Malaysia to apply.
6.	Am I allowed to enter or stay in Malaysia while my DE Rantau Nomad Pass application is under review?	<p>Yes, you may enter or remain in Malaysia on a valid visa (such as a tourist visa) while your DE Rantau Nomad Pass application is being processed.</p> <p>However, once your application is approved while you are in Malaysia, you will be required to exit the country. If applicable to your nationality, you must obtain a Visa with Reference (VDR) before re-entering Malaysia. Upon re-entry, you may proceed with the endorsement process to receive your DE Rantau e-Pass.</p>
7.	Is this open to all nationalities?	The pass is open for application for citizens of all nationalities except Israel.
8.	Is there any minimum age requirement for the DE Rantau Nomad Pass?	The main pass holder must be over 18 years old.
9.	Can I bring my family?	<p>Only immediate family members (dependent) of the main pass holder are eligible to apply:</p> <ul style="list-style-type: none"> <li>a. Husband / Wife/ Common-Law partner.</li> <li>b. Child, adopted child or stepchild under the age of 18 years.</li> <li>c. Disabled child (no age limit) verified by experts.</li> <li>d. Parent / parents to main pass holder only</li> </ul> <p>Kindly refer to applicable fees in <b><u>Section C: Payment</u></b> in the FAQ for detail info.</p>
10.	Can my spouse work in Malaysia under this pass?	No.
11.	Can a dependent enter Malaysia later and not together with the main applicant?	A dependent has an option either to enter Malaysia together with main pass holder or to enter individually after main pass holder is in Malaysia.
12.	Will this pass be multi-entry?	Yes, this pass allows multiple entries.
13.	What happens if my passport (or my dependant's passport) has less than 6 months validity before expiring at the point of application and during the validity period of DE Rantau Nomad pass?	The validity of the passport must be more than 14 months upon submission of application. Thus, if the validity is less than 14 months, you need to apply for a new passport.
14.	Does DE Rantau Nomad Pass allow me to open a local bank account?	Most banks in Malaysia do not accept Professional Visit Pass for the applicant to open a bank account. You may seek further clarifications with the respective bank of interest.

No.	Question	Answer
15.	Can my child attend school in Malaysia while holding the DE Rantau Nomad dependant pass?	<p>For child of DE Rantau Nomad holders who wish to study in Malaysia, please apply for a Student Pass via the school.</p> <p>Please check directly with the relevant schools for further clarifications before applying. However, the Student pass is not required for the dependent who is home schooling.</p>
16.	Can I stay in Sabah and Sarawak using DE Rantau Nomad Pass?	At the moment, DE Rantau Nomad pass facilitates your stay only in any states in Peninsular Malaysia and Federal Territory of Labuan. You can still travel to Sabah or Sarawak, but your entry into these 2 states will be using the tourist pass.
17.	Can tourist pass convert to DE Rantau pass?	No. Conversion from tourist pass to DE Rantau pass is not permitted.

## SECTION B: PASS APPLICATION

No.	Question	Answer
1.	Where do I apply for the DE Rantau Nomad Pass?	All applications must be made online at: <a href="https://mdec.my/derantau/foreign/">https://mdec.my/derantau/foreign/</a>
2.	How long does the application process take?	<p>The application will be processed within 6 to 8 weeks upon receipt of the completed submission. However, the application processing time may prolong/will be extended if we require further information/documents during the due diligence exercise.</p> <p>The e-Pass will be issued to the DE Rantau Nomad Pass holder within 1 week upon submission of endorsement application.</p>
3.	What are the documents that I need to submit as proof that I am a digital freelancer or a remote worker earning >USD24,000 (Tech Talent) / >USD60,000 (non-Tech Talent) per annum?	<p><b>A. For Remote Workers (Full-time Employees)</b></p> <p>Definition: You are employed by a foreign-based company that is not registered in Malaysia, and you work remotely outside of any physical office setting.</p> <p>Required Documents:</p> <ol style="list-style-type: none"> <li>Signed Employment Contract <ul style="list-style-type: none"> <li>Must include: <ul style="list-style-type: none"> <li>Remote work arrangement</li> <li>Job title and responsibilities</li> <li>Contract duration (preferably valid for at least 6 months from application)</li> <li>Monthly/annual salary in USD or equivalent</li> <li>Employer's name and foreign business details</li> </ul> </li> <li>Start date of contract must be at least 3 months prior to the date of application submission</li> <li>Employer must not be registered in Malaysia</li> </ul> </li> <li>Payslips – Last 3 Months <ul style="list-style-type: none"> <li>Must reflect regular monthly income</li> </ul> </li> <li>Bank Statements – Last 3 Months <ul style="list-style-type: none"> <li>Must show matching income deposits corresponding to payslips</li> </ul> </li> <li>Letter of Confirmation from Employer (Optional but strongly recommended) <ul style="list-style-type: none"> <li>Should confirm remote work status, employment terms, and income</li> </ul> </li> </ol> <p><b>B. For Digital Freelancers / Independent Contractor (Self-employed or Contract-Based Professionals)</b></p> <p>Definition: You work independently with foreign-based clients (and may also serve Malaysian clients).</p> <p>Required Documents:</p> <ol style="list-style-type: none"> <li>Signed Client Contracts / Freelance Agreements <ul style="list-style-type: none"> <li>With foreign or Malaysian clients</li> </ul> </li> </ol>

No.	Question	Answer
		<ul style="list-style-type: none"> <li>○ Must state scope of work, duration, and payment terms</li> </ul> <ol style="list-style-type: none"> <li>2. Invoices Issued – Last 3 Months</li> <li>3. Proof of Payment - From platforms like PayPal, Stripe, Wise, or bank transfers</li> <li>4. Bank Statements – Last 3 Months <ul style="list-style-type: none"> <li>○ Reflecting consistent income above the required threshold</li> </ul> </li> <li>5. Portfolio, Website, or Client Testimonials (Optional but helpful) <ul style="list-style-type: none"> <li>○ To validate the nature of freelance work</li> </ul> </li> </ol> <p><b>General Notes for All Applicants:</b></p> <ul style="list-style-type: none"> <li>• Documents must be in English or accompanied by a certified English translation</li> <li>• All files should be clear, legible, and in PDF format</li> <li>• Name and income details must be consistent across documents</li> <li>• Incomplete, unverifiable, or inconsistent documentation may result in application rejection</li> <li>• All contracts must have started at least 3 months prior to application submission</li> </ul>
4.	I am a freelance digital content creator. I do not have specific contract with any clients, but I receive income from a digital content platform. Can I submit this as proof of my income & my profession as a freelance digital content creator?	You need to provide proof that you are a digital freelancer. You may submit documents to prove that your income is generated from the digital content platform. Your annual income should be >USD24,000 per year.
5.	Can I submit my application in my own language?	Applications and supporting documents MUST be in English.
6.	What is the validity of the approval?	<p>The approval is valid for six (6) months from the date of issuance of the approval letter and is non-extendable.</p> <p>Within this validity period, applicants are required to complete the endorsement process. Failure to do so before the expiry date will result in the need to submit a new application, as extensions will not be granted under any circumstances.</p>
7.	How do I check the status of my application?	Application status is available at: <a href="https://malaysiadigital.mdec.my">https://malaysiadigital.mdec.my</a>
8.	What is a sponsor and who can be a sponsor?	<p>A sponsor is an organization that agrees to vouch for your presence in Malaysia and assumes responsibility for your stay, maintenance, and repatriation while you reside in the country under the DE Rantau Nomad Pass.</p> <p><b>Sponsoring organization:</b> A sponsoring organization must be a company registered in Malaysia that gets services and awards project(s) to the Digital Nomad. The sponsoring organization shall sign a personal bond document.</p>

No.	Question	Answer
		<p>If you are unable to find a sponsor, MDEC shall be the sponsoring organization. The following terms and conditions apply:</p> <p>1) Deposit to be paid to MDEC. The amount is defined at Section C: Payment Question No 2 in the FAQ for specific instructions. The payment can be made via online payment.</p> <p>2) A personal bond agreement shall be signed with MDEC as a sponsor.</p> <p><i>The sponsorship arrangement is a regulatory requirement under Malaysia's immigration framework and must be completed before the pass can be endorsed.</i></p>
9.	What are the documents required for the sponsor?	Personal bond/Security Bond document or Declaration form. This document must be affixed with RM10.00 revenue stamp and endorsed by Inland Revenue Board (IRB).
10.	What happens if my application is rejected?	<p>If your application is rejected, you may submit an appeal within one (1) month from the date of the rejection notice.</p> <p>Appeals submitted after this period will not be considered and will be deemed ineligible for review.</p>
11.	Will I get refund if my application is rejected?	Effective 1st May 2025, all applications submitted on or after this date will be subject to a non-refundable processing fee. This applies to all outcomes, including cases of rejection, cancellation, or withdrawal after submission.
12.	What should I do after obtaining the approval?	<p>Once your DE Rantau Nomad Pass application is approved, you are advised to plan your travel and visa arrangements before proceeding with the endorsement process. The next steps will vary based on your current location and nationality.</p> <p><b>For Applicants Currently Abroad</b>            If you are outside Malaysia:            Foreign nationals who require a visa to enter Malaysia must apply for either:</p> <ul style="list-style-type: none"> <li>• An eVISA via <a href="https://malaysiavisa.imi.gov.my/evisa/evisa.jsp">https://malaysiavisa.imi.gov.my/evisa/evisa.jsp</a>, or</li> <li>• A Visa with Reference (VDR) through the Malaysian Embassy/Consulate as stated in your approval letter.</li> </ul> <p>You must enter Malaysia using the appropriate visa to proceed with the endorsement and issuance of your DE Rantau e-Pass.</p> <p><b>For Applicants Already in Malaysia</b></p> <ul style="list-style-type: none"> <li>• If you are in Malaysia on a tourist or social visit pass, you are required to exit Malaysia and re-enter once your application is approved, using the correct visa or entry method stated in the approval.</li> </ul>

No.	Question	Answer
		<ul style="list-style-type: none"> <li>If you are in Malaysia on a long-term pass (such as an Employment Pass or Student Pass), please refer to Section B: Questions 17 and 18 in the FAQ for specific instructions, as additional conditions may apply.</li> </ul>
13.	Is it necessary to collect the Visa with Reference Visa (VDR) after receiving the approval letter in the system? (If applicable)	<p>Yes, if applicable, it is necessary to obtain the Visa with Reference (VDR) after receiving your DE Rantau Nomad Pass approval letter in the system.</p> <p>The VDR is a mandatory requirement for foreign nationals who are not eligible for visa-free entry into Malaysia. Entering Malaysia without the VDR (if required for your nationality) will result in the inability to complete the endorsement and receive your e-Pass. The approval letter alone does not grant permission to enter or remain in the country.</p> <p>Please refer to Section B Question No 12 in the FAQ for specific instructions.</p>
14.	How do I obtain the e-Pass?	<p>The e-Pass will be available for download once the endorsement process is successfully completed.</p> <p>After your application is approved, please refer to Section B Question No 12. Once you have received the VDR (if applicable), you may proceed with the endorsement process.</p> <p>To begin, please log in to our system at <a href="https://mdec.my/ms/derantau/hub">https://mdec.my/ms/derantau/hub</a> and submit the required documents as instructed.</p>
15.	What happens after my e-Pass has expired?	You may renew your DE Rantau e-Pass up to three (3) months before the expiry of your current pass. Early renewal is recommended to ensure continuity of stay and avoid any disruption.
16.	How long is the process for renewal application?	<p>The renewal application will be processed within 6-8 weeks upon receipt of the completed submission.</p> <p>The issuance of e-Pass will be completed within 1 week (subjected to the Immigration Department's discretion)</p>
17.	I am currently on an Employment Pass, and I plan to be on DE Rantau Nomad Pass when my current pass expires. How do I do this? Do I need to leave Malaysia before I apply for DE Rantau Nomad Pass?	<p>If you are currently holding an Employment Pass and plan to transition to the DE Rantau Nomad Pass, the process depends on the type of Employment Pass you hold.</p> <p><b>Employment Pass Category I &amp; II (EP1/EP2):</b></p> <ul style="list-style-type: none"> <li>If your DE Rantau application is approved and your current EP1/EP2 is still valid, you do not need to leave Malaysia.</li> <li>If your EP1/EP2 expires while your application is still pending panel approval, you are required to exit Malaysia before continuing the process.</li> </ul> <p>You may apply for the DE Rantau Nomad Pass while still in Malaysia. To do so:</p>

No.	Question	Answer
		<ol style="list-style-type: none"> <li>1. Obtain a release letter from your current employer confirming the termination of your employment.</li> <li>2. Apply to shorten or cancel your Employment Pass through the Immigration Department.</li> </ol> <p>This allows you to remain in Malaysia during the application and endorsement process without needing to exit the country.</p> <p><b>Employment Pass Category III:</b>          If you are on an Employment Pass Category III, you are required to exit Malaysia after your pass is cancelled. You may only proceed with the endorsement of the DE Rantau Nomad Pass after received the approval and re-entering Malaysia with the appropriate visa (e.g. Visa with Reference (VDR) or eVISA, depending on your nationality).</p> <p><i>Please ensure your Employment Pass is properly shortened or cancelled before endorsement, and that you meet all documentation requirements for the DE Rantau Nomad Pass.</i></p>
18.	I am currently an international student holding a Student Pass. I plan to be on DE Rantau Nomad Pass upon completing my study. Can I convert my Student Pass to be DE Rantau Nomad Pass? How do I do this?	<p>No. You cannot convert your Student Pass to be DE Rantau Nomad Pass.</p> <p>However, you may apply for the DE Rantau Nomad Pass while in Malaysia. You are required to provide a release letter from your university to confirm the completion of your study with a full transcript, to shorten the student pass.</p>
19.	As a DE Rantau Nomad Pass holder, can I use the Automated Entry Systems (Autogate) facility at KLIA?	<p>The Autogate at KLIA Terminal 1 &amp; Terminal 2 can be used by the DE Rantau Nomad Pass Holder upon returning entry.</p> <p>To utilize this facility, applicants are required to register with Malaysia Digital Arrival Card (MDAC) at <a href="https://imigresen-online.imi.gov.my/mdac/main">https://imigresen-online.imi.gov.my/mdac/main</a> <u>and submit the application 3 days before arrival.</u></p>



## SECTION C: PAYMENTS

No.	Question	Answer								
1.	What is the fee structure and when do I make the payment?	<table><tr><td>Processing fee per applicant</td><td>RM1,080.00 (incl. 8% SST (SALES &amp; SERVICE TAX))</td></tr><tr><td>Processing fee per dependent</td><td>RM540.00 (incl. 8% SST)</td></tr></table> <p>A non-refundable processing fee of RM1,080.00 per applicant and RM540.00 per dependent is applicable upon submission of the DE Rantau Nomad Pass application, regardless of category.</p> <p>This fee applies to all outcomes, including rejection, cancellation, or withdrawal after submission.</p> <p>All fees are subject to 8% SST. All payment is to be made upon application and is payable to Malaysia Digital Economy Corporation Sdn Bhd via online payment.</p> <table><tr><td>Immigration Pass Fee per applicant</td><td>-RM90 (every 3 months) -RM360 (1 year)</td></tr><tr><td>Multiple Entry Visa Charges (if applicable)</td><td>Charges vary by country and are determined by the Immigration Department of Malaysia</td></tr></table> <p>These fees are separate from the DE Rantau application processing fee and must be paid during the endorsement process.</p> <p>Please note that Immigration Pass Fees and MEV charges are non-refundable, even in the following situations:</p> <ul style="list-style-type: none"><li>• The endorsement process is not completed,</li><li>• The applicant cancels or withdraws, or</li><li>• The application is rejected at any stage.</li></ul> <p>The payment is to be made upon endorsement and is payable to Malaysia Digital Economy Corporation Sdn Bhd via online payment.</p>	Processing fee per applicant	RM1,080.00 (incl. 8% SST (SALES & SERVICE TAX))	Processing fee per dependent	RM540.00 (incl. 8% SST)	Immigration Pass Fee per applicant	-RM90 (every 3 months) -RM360 (1 year)	Multiple Entry Visa Charges (if applicable)	Charges vary by country and are determined by the Immigration Department of Malaysia
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2.	Are there any charges if MDEC becomes the sponsoring organization?	<p>A personal / security bond will have to be paid as per the rates below. You will be refunded the full amount when your pass expires.</p> <table border="1"> <thead> <tr> <th colspan="3">Personal / Security Bond Rates</th></tr> <tr> <th>RM2,000.00</th><th>RM1,500.00</th><th>RM750.00</th></tr> </thead> <tbody> <tr> <td>Canada</td><td>Saudi Arabia</td><td>Bangladesh</td></tr> <tr> <td>USA</td><td>Africa</td><td>Philippines</td></tr> <tr> <td>Colombia</td><td>Australia</td><td>India</td></tr> <tr> <td>Angola</td><td>British C.I</td><td>Myanmar</td></tr> <tr> <td>Burkina Faso</td><td>Brunei</td><td>Nepal</td></tr> <tr> <td>Central African Republic</td><td>China</td><td>Pakistan</td></tr> <tr> <td>Republic Congo</td><td>Europe</td><td>Sri Lanka</td></tr> <tr> <td>Burundi</td><td>Iran</td><td><b>RM500.00</b></td></tr> <tr> <td>Republic Democratic Congo</td><td>Iraq</td><td>Indonesia</td></tr> <tr> <td>Cameroon</td><td>Portugal C.I</td><td><b>RM300.00</b></td></tr> <tr> <td>Cote D'Ivoire</td><td>Taiwan</td><td>Thailand</td></tr> <tr> <td>Djibouti</td><td>Tunisia</td><td><b>RM200.00</b></td></tr> <tr> <td>Equatorial Guinea</td><td>Vietnam</td><td>Singapore</td></tr> <tr> <td>Eritrea</td><td><b>RM1,000.00</b></td><td><b>RM1,500.00</b></td></tr> <tr> <td>Ethiopia</td><td>Japan</td><td>Others</td></tr> <tr> <td>Guinea-Bissau</td><td>South Korea</td><td></td></tr> <tr> <td>Ghana</td><td>Macao</td><td></td></tr> <tr> <td>Liberia</td><td>Hong Kong</td><td></td></tr> <tr> <td>Mali</td><td></td><td></td></tr> <tr> <td>Mozambique</td><td></td><td></td></tr> <tr> <td>Niger</td><td></td><td></td></tr> <tr> <td>Nigeria</td><td></td><td></td></tr> <tr> <td>Rwanda</td><td></td><td></td></tr> <tr> <td>Western Sahara</td><td></td><td></td></tr> </tbody> </table> <p><i>The sponsorship arrangement is a regulatory requirement under Malaysia's immigration framework and must be completed before the pass can be endorsed.</i></p>	Personal / Security Bond Rates			RM2,000.00	RM1,500.00	RM750.00	Canada	Saudi Arabia	Bangladesh	USA	Africa	Philippines	Colombia	Australia	India	Angola	British C.I	Myanmar	Burkina Faso	Brunei	Nepal	Central African Republic	China	Pakistan	Republic Congo	Europe	Sri Lanka	Burundi	Iran	<b>RM500.00</b>	Republic Democratic Congo	Iraq	Indonesia	Cameroon	Portugal C.I	<b>RM300.00</b>	Cote D'Ivoire	Taiwan	Thailand	Djibouti	Tunisia	<b>RM200.00</b>	Equatorial Guinea	Vietnam	Singapore	Eritrea	<b>RM1,000.00</b>	<b>RM1,500.00</b>	Ethiopia	Japan	Others	Guinea-Bissau	South Korea		Ghana	Macao		Liberia	Hong Kong		Mali			Mozambique			Niger			Nigeria			Rwanda			Western Sahara		
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## SECTION D: TAX

CATEGORY	SOURCE OF INCOME	TAX TREATMENT
Freelancers (Foreign)	Outside of Malaysia	Will be eligible for taxation as per: 1. Section 4(a) Income Tax Act 1967 (ITA 1967) 2. Subject to the provisions of Section 7 of ITA 1967
	Worldwide	
	Malaysia	<ul style="list-style-type: none"> <li>Subject to Withholding Tax under Section 109B, ITA 1967 for the first 182 days of stay. 10% tax rate applicable or preferential rates specified in DTA</li> <li>After 182 days, Income shall be taxable under Section 4(a), ITA 1967 due to classification as residence under Section 7, ITA 1967 and conducting business under Section 12 ITA 1967</li> <li>Tax paid (first 6 months / 182 days) through withholding tax under Section 109B will be given a tax credit under Section 110, ITA 1967 upon submission of related Tax Return when this income is properly declared under Section 4(a), ITA 1967</li> </ul>
Remote Worker (Foreign)	Outside of Malaysia	<ul style="list-style-type: none"> <li>Tax not applicable if the number of days stayed in Malaysia not exceeding 60 days. Tax exemption under Para. 21 &amp; 22, Schedule 6, ITA 1967</li> <li>Will be Taxable under Section 4(b)/ Sub-section 13(2) and Article 14 DTA if the number of stays is 61 days and more.</li> <li>Tax rate will be based on residential status under Section 7, ITA 1967.</li> <li>The Inland Revenue Board of Malaysia's Public Rulings bill 8/2011 is also referred to</li> </ul> <p><i>References: Article 14 DTA Malaysia / Contracting Countries and Inland Revenue Board of Malaysia's Public Ruling No. 8/2011</i></p>

For tax related enquiries, you may contact **Hasil Careline at 03-8911 1000 or +603-8911 1100 (for Overseas)**

For further assistance, you may contact the following officers listed at <https://www.hasil.gov.my/en/contact-us>

It is recommended to inquire about **tax treatment for non-resident individuals** for further enquiries related to the programme.

### References:

- Income Tax Act 1967 (ITA 1967) / Akta Cukai Pendapatan 1967 (ACP 1967):**
  - Section 3, 4, 7, 12, 13, 109B, 110, Para. 21 and 22, Schedule 6
- Effective Double Taxation Agreements (DTA) / Perjanjian Pengelakan Percukaian Dua Kali (PPPDK):**
  - Article 14 (Independent Personal Services)
- Inland Revenue Board of Malaysia's Public Rulings / Ketetapan Umum Lembaga Hasil Dalam Negeri (LHDN):**
  - No. 8/2011: Foreign Nationals Working in Malaysia - Tax Treatment / *Warganegara Asing Yang Bekerja Di Malaysia - Layanan Cukai*
  - No. 11/2017: Residence Status of Individuals / *Taraf Mastautin Individu*
- The Organization for Economic Cooperation and Development (OECD)**
  - Action 1 of Inclusive Framework on Based Erosion and Profit Shifting (BEPS)